

10 – 11 April 2008

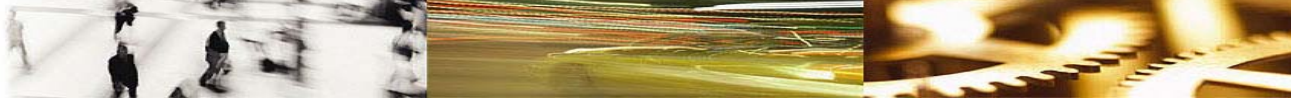
Hyundai Motors Ukraine provides the Service Management training (level 2) in accordance with Hyundai service standards.

The constant increase of Hyundai brand sales requires the higher demands to the aftersales service quality improvement.

To continue the program started in November 2007 TGM Abel & Berger International Ukraine Ltd provides the service management training (level 2) for the representatives of Hyundai Motors Ukraine dealership network. The training concerned the further development and the practical usage of the main customer handling principles in accordance with Hyundai service standards. The training was provided by Vitaliy KOzhukhovskyy, trainer-consultant of TGM Abel & Berger International Ukraine Ltd. The participants were the representatives of Hyundai dealership network from Kiev, Makeevka, Mariupol, Kramatorsk, Kharkov, Odessa, Dnepropetrovsk, Mukachevo, Chernovtsy, Khmelnytsky, Zaporozhie.

The constant increase of a technical level and the quality of Hundai brand, Hyundai Motors Ukraine pays a special attention to the level of knowledge and skills of their service managers who apply them to meet their customers' needs the most successfully. On finishing the training the participants were certified.





Companies – references:

Hyundai Motors Ukraine – www.hyundai.com.ua

TGM Abel & Berger International Ukraine – www.tgm.kiev.ua