



**18 – 21 March 2008 KIA Motors Ukraine provides the Service Management training (level1) in correspondence with KIA service standards.**

The constant increase of KIA brand sales requires the higher demands to the aftersales service quality improvement.

TGM Abel & Berger International Ukraine Ltd provides the service management training (level 1) for the representatives of KIA Motors Ukraine dealership network on the basis of KIA Motors Ukraine importer. The training concerned the development and the practical usage of the main principles of KIA service centers constant improvement in correspondence with KIA service standards. The training was provided by Vitaliy KOzhukhovskyy, trainer-consultant of TGM Abel & Berger International Ukraine Ltd. The participants are the representatives of KIA dealership network from Kherson, Lviv, Makeevka, Mariupol, Kramatorsk, Kharkov, Odessa, Dnepropetrovsk, Cherkassy.

The constant increase of a technical level and the quality of KIA brand, KIA Motors Ukraine pays a special attention to the level of knowledge and skills of their service managers who apply them to achieve the full usage of the Service Centers effective performance to the maximum.

