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Process Potential Analysis (PPA)

Approx. 3 Days  
Depends on division

- Identification of potentials within operating procedures.
- Discovery of avoidable waste within the operating procedures.
- Development of an action plan how to convert waste into profit.
- Increase customer and employee satisfaction by higher quality of work.
- Increase of profitability in all divisions.

- Effective working processes as the basis for a lasting success within the company.
- Getting to know mistakes as a chance and principles of change management.
- Employees will be observed by colleagues of other divisions at two days, two times a day for 90 minutes. This discovers what hinders the employees from achieving a higher productivity.
- „Non-productive“ times will be observed in detail and the interfaces of the divisions.
- Realise the differences between productive and non-productive work.

**Target Group**

Companies that want to learn the sales and return potentials within their core areas to increase productivity and profitability.

**Comments**

The PPA is the suitable analysis instrument for all company areas. Especially where processes are measurable and observable in detail.