



Title	Duration	Objectives	Content
<p>Support for DMS changeovers</p>	<p>According to individual agreement and situation of dealer</p>	<ul style="list-style-type: none"> <li>▪ Support of management and/or system administrator during DMS changeover</li> <li>▪ A detailed specification for system provider is basis in consideration of the interface specifications of the manufacturer/importer.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Changeover will be supported individually according to situation of the dealer</li> <li>▪ The measures of the specification will be tested with the system provider concerning existence and functionality</li> <li>▪ The existence of the service business process interfaces, stipulated by the manufacturer/importer, will be tested</li> <li>▪ Common software system acceptance on basis of the measures protocol respectively contract.</li> </ul>
<h3>Target Group</h3>			
<p>Opel Service Partners that are about to change the Dealer Management System.</p>			

### Comments

Duration depends on type and complexity of the dealer's situation and the capability of the DMS provider.