



Title

DMS Changeover Coaching

Duration

According to individual situation of dealer

Objectives

- To assist the organisation during the changeover and to support the single business processes both manufacturer-specific and dealer-specific.

Content

- Monitoring of technical and software changeover
- Support of employees
- Maintenance of an action plan

Target Group

System administrators and selected employees that assist the changeover.

Comments

Basic of this coaching is the specification, which has been accepted and signed by the provider of the Dealer Management System.